



AC Beverage (800)925-3818 The Single Source for Quality Draught Equipment, Superior System Installation and Exceptional Draft Services.

**AC Beverage warrants that its products will be free from defects in material and workmanship, under normal use, regular service and maintenance, for one (1) year from the date of sale.**

**Warranty Period:** Parts Warranty: one (1) year from the date of installation but no longer than fourteen (14) months from *date of sale*. Labor Warranty: 90 Days from completion of install. AC Beverage will not accept any returns without authorization. Custom equipment is non-returnable.

**Warranty Coverage:** If AC Beverage deems a product defective within the warranty period described above, AC Beverage, at its discretion, will either repair or authorize the repair of the product. AC Beverage will be responsible for the labor charges within the warranty period provided that all *Prerequisites* are satisfied.

Customer is responsible for the return shipping of the defective part or product to AC Beverage for inspection and defect determination. Customer must package the part or product properly before shipping. AC Beverage will cover the shipping costs for the part or product as described in the Shipping segment of this warranty.

**Prerequisites:** This warranty is available to the first end-user for equipment purchased from AC Beverage or authorized dealers. Equipment resold without such authorization will not be covered under this warranty.

Warranty coverage is non-transferable. Equipment not installed by AC Beverage does not carry a labor warranty. All equipment must be maintained and cleaned regularly. In case of equipment failure, customer must contact AC Beverage for repair authorization before any repairs are made. AC Beverage is an authorized reseller of several manufacturers (OEM); the OEM warranty transfers to the first end user.

**Defect Determination:** Defect determination is the sole discretion of AC Beverage. Customers must contact AC Beverage to receive authorization for any course of action prior to any repairs. A warranty claim in writing must be submitted to AC Beverage in order to process the claim and authorize any reimbursements. If a repair is made without the explicit authorization from AC Beverage it will void the warranty and not be reimbursed. "Authorization for return" is for inspection purposes only. It is the sole discretion of AC Beverage as to whether or not a repair will be performed under warranty.

**Product Delivery:** The customer is responsible for inspecting units upon receipt for concealed damage caused during shipping. The customer must report damaged or non-working units or components to AC Beverage immediately. Deliveries with physical damage should be denied. A claim must be filed with the carrier for any damages during shipping. AC Beverage is not responsible for units damaged during shipping.

**Warranty does not cover:**

- ~ Physical damage or water damage to the unit or surrounding area caused by negligence of the user or environmental conditions
- ~ Improper installation and/or modifications made without AC Beverage's explicit approval
- ~ Damage resulting from electrical supply, water supply, drainage, flood, storm or any other incident
- ~ Damage from condensation to surrounding areas
- ~ Repairs made without the explicit authorization of AC Beverage or without the submission of a written warranty claim

AC BEVERAGE IS NOT RESPONSIBLE FOR ECONOMIC LOSS, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSSES OR DAMAGES ARISING FROM EQUIPMENT FAILURE.

**Shipping:** During the warranty period AC Beverage will be responsible for shipping charges as describe in the previous segments. AC Beverage will ship replacement parts using standard ground shipping only. If expedited shipping is needed the customer will incur the difference in shipping cost.

